

# AUTO CR - LOG SUMMARY #1056897

TYPE: INFO

## Incident Finding / Overall Case Finding

Description of Incident	Finding	Entered By	Entered Date
	(None Entered)		

## Reporting Party Information

Role	Name	Star No.	Emp No.	UOA / UOD	Position	Sex	Race	Address	Phone
NON-CPD Reporting Party Victim									

## Incident Information

Incident From Date/Time	Address of Incident	Beat	Dist. Of Occurrence	Location Code	Location Description
23-JUN-2012 12:15 - 23-JUN-2012 12:15		1211	012	277 - PARKING LOT/GARAGE(NON. RESID.)	
18-JUL-2012 10:49 - 18-JUL-2012 10:49	5101 S WENTWORTH AVE, CHICAGO, IL 60609	0225	002	280 - POLICE FACILITY/VEH PARKING LOT	
01-AUG-2012 12:01 - 01-AUG-2012 11:59	100 S RACINE AVE, CHICAGO, IL 60607	1213	012	280 - POLICE FACILITY/VEH PARKING LOT	

## Accused Members

Role	Name	Star No.	Emp No.	UOA / UOD	Position	Status	Initial / Intake Allegation
CPD Employee Accused	DEL RASO, LUCIA			012 /	POLICE OFFICER	ON Duty	The reporting party/victim alleged that on 23 June 2012, the accused officer failed to accurately report where the reporting party/victim's car was parked before it was removed without permission. RD#HV- [REDACTED]
CPD Employee Accused	CRNJAK, DANIEL			610 /	PO AS DETECTIVE	ON Duty	The reporting party/victim alleged that the accused detective, on or about 18 July 2012, did not contact him after his vehicle was recovered, which resulted in his having to pay \$1,368.50 in storage fees to the towing company.
CPD Employee Accused	UNKNOWN,					ON Duty	The victim, [REDACTED] alleged that on 01 August 2012, the accused officer was rude and argumentative when he told her over the phone that he could not do anything about possible towing "scam" that resulted in her husband's vehicle being removed from the parking lot. Mrs. [REDACTED] also alleged that the accused officer did not provide proper service in that he told her she had to go to the 9th District because that was to where the vehicle was towed.

## Other Involved Parties

Role	Name	Star No.	Emp No.	UOA / UOD	Position	Sex	Race	Address	Phone
NON-CPD Victim/Subject									

## Involved Party Associations

Role	Rep. Party Name	Related Person	Relationship
Reporting Party Victim		DEL RASO, LUCIA	NO RELATIONSHIP
Reporting Party Victim		UNKNOWN,	NO RELATIONSHIP
Reporting Party Victim		CRNJAK, DANIEL	NO RELATIONSHIP
Reporting Party Victim			WIFE

## Incident Details

CR Required?		Manner Incident Received?	IN PERSON/WALK-IN
Confidential?		Biased Language?	N
Extraordinary Occurrence?	N	Bias Based Profiling?	N
Police Shooting (U)?	N	Alcohol Related?	N
Non Disciplinary Intervention:	N	Pursuit Related?	N
Initial Assignment:	IAD	Violence in Workplace?	N
Notify IAD Immediately?	N	Domestic Violence?	N
EEO Complaint No.:			
Civil Suit No.:		Civil Suit Settled Date:	
Notify Chief Administrator?	N	Notify Chief?	
Notify Coordinator?		Notification Does Not Apply?	Y
Notification Other?	N		
Notification Comments:			

## Incident Category List

Incident Category	Primary?	Initial?
10U - GROUP 10 - OPERATION/PERSONNEL VIOLATIONS (ON DUTY) INADEQUATE / FAILURE TO PROVIDE SERVICE		N
10U - GROUP 10 - OPERATION/PERSONNEL VIOLATIONS (ON DUTY) INADEQUATE / FAILURE TO PROVIDE SERVICE	Y	Y

## Investigator History

Investigator	Type	Assigned Team	Assigned Date	Scheduled End Date	Investigation End Date	No. of Days
HARRIS, GWENDOLYN	Primary	GENERAL INVESTIGATION SECTION	19-SEP-2012	19-OCT-2012	16-OCT-2012	27
CANNIZZO, STEVEN	Supervisor	GENERAL INVESTIGATION SECTION	19-SEP-2012	19-OCT-2012	16-OCT-2012	

## Extension History

Name	Previous Scheduled End Date	Extended Scheduled End Date	Date Certified Letter Sent	Reason Selected	Explanation	Extension Report Date	Approved By	Approved Date	Approval Comments
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## Current Allegations

Accused Name	Seq. No.	Allegation	Category	Subcategory	Finding
DEL RASO, LUCIA	1	The reporting party/victim alleged that on 23 June 2012, the accused officer failed to accurately report where the reporting party/victim's car was parked before it was removed without permission. RD# [REDACTED]	009 GROUP 09 - CONDUCT UNBECOMING VIOLATIONS (OFF DUTY)	MISCELLANEOUS	NO AFFIDAVIT
CRNJAK, DANIEL	1	The reporting party/victim alleged that the accused detective, on or about 18 July 2012, did not contact him after his vehicle was recovered, which resulted in his having to pay \$1,368.50 in storage fees to the towing company.	009 GROUP 09 - CONDUCT UNBECOMING VIOLATIONS (OFF DUTY)	MISCELLANEOUS	NO AFFIDAVIT

## Situations (Allegation Details)

Accused Name	Alleg. No.	Situation	Victim/Offender Armed?	Weapon Types	Weapon Other	Weapon Recovered?	Deceased?
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## Status History

Resulting Status	Status Date/Time	Created By	Position	UOA / UOD	Comments
CLOSED/NO CONVERSION	18-OCT-2012 09:05	CANNIZZO, STEVEN	SERGEANT OF POLICE	121 /	
PENDING LIEUTENANT REVIEW	18-OCT-2012 09:05	CANNIZZO, STEVEN	SERGEANT OF POLICE	121 /	
PENDING INVESTIGATIVE REVIEW	16-OCT-2012 09:42	HARRIS, GWENDOLYN	POLICE AGENT	121 /	
PENDING INVESTIGATION	19-SEP-2012 06:46	PIONKE, JOSEPH	SERGEANT OF POLICE	121 /	

## Status History

Resulting Status	Status Date/Time	Created By	Position	UOA / UOD	Comments
PENDING ASSIGN INVESTIGATOR	18-SEP-2012 11:13	CLARK, SUSAN	LIEUTENANT OF POLICE	121 /	
PENDING APPROVE TEAM	09-SEP-2012 09:48	WATSON, JOHN	POLICE OFFICER	121 /	
PENDING ASSIGN TEAM	09-SEP-2012 08:07	DAVIS, LORENZO	SUPERVISING INV COPA	113 /	
PENDING SUPERVISOR REVIEW	07-SEP-2012 10:55	LUKAS, JAMES	INVESTIGATOR 3 COPA	113 /	
PRELIMINARY	07-SEP-2012 04:57	LUKAS, JAMES	INVESTIGATOR 3 COPA	113 /	

## Attachments

No.	Type	Related Person	No. of Pages	Narrative	Original in File	Entered By	Entered Date/Time	Status	Approve Content	Approve Inclusion
1	FACE SHEET					LUKAS, JAMES	07-SEP-2012 04:57			
1	INVESTIGATION					HARRIS, GWENDOLYN	19-SEP-2012 07:34			
2	CONFLICT CERTIFICATION					HARRIS, GWENDOLYN	19-SEP-2012 07:58			
3	DOCUMENTS - INVESTIGATION		1	Non-cooperation	Y	HARRIS, GWENDOLYN	05-OCT-2012 01:02	APPROVED	Y	
4	DOCUMENTS - INVESTIGATION		2	Report of Agent HARRIS, "Attempts to Obtain Sworn Affidavit," dated 05 Oct 12	Y	HARRIS, GWENDOLYN	05-OCT-2012 01:03	APPROVED	Y	
5	DOCUMENTS - INTAKE INCIDENT		24	Various CPD reports (case and supps); other reports; timeline and typewritten description of incidents prepared by reporting party/victim and victim.	N	LUKAS, JAMES	07-SEP-2012 10:55	APPROVED		
	DOCUMENTS - INVESTIGATION		4	Closing Packet	Y	HARRIS, GWENDOLYN	11-OCT-2012 11:33	APPROVED	Y	

## Review Incident

Review Type	Accused/Involved Member Name	Result Type	Reviewed By	Position	Unit	Review Date	Remarks
LIEUTENANT REVIEW		SUBMITTED	CANNIZZO, STEVEN	SERGEANT OF POLICE	121	18-OCT-2012 09:05	
SERGEANT REVIEW		SUBMITTED	CANNIZZO, STEVEN	SERGEANT OF POLICE	121	18-OCT-2012 09:05	

## Review Accused

Review Type	Accused/Involved Member Name	Result Type	Reviewed By	Position	Unit	Review Date	Remarks
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## Accused Finding History

Accused	Allegation	Reviewed By	Reviewed Date/Time	CCR?	Concur?	Finding	Finding Comments
CRNJAK, DANIEL	1. The reporting party/victim alleged that the accused detectiv...	HARRIS, GWENDOLYN	16-OCT-2012 09:42			NO AFFIDAVIT	
DEL RASO, LUCIA	1. The reporting party/victim alleged that on 23 June 2012, the...	HARRIS, GWENDOLYN	16-OCT-2012 09:42			NO AFFIDAVIT	

## Accused Penalty History

Accused	Reviewed By	Reviewed Date/Time	CCR?	Concur?	Penalty	Penalty Comments
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## Findings

Accused Name	Allegations	Category	Concur?	Findings	Comments
DEL RASO, LUCIA	The reporting party/victim alleged that on 23 June 2012, the accused officer failed to accurately report where the reporting party/victim's car was parked before it was removed without permission. RD# [REDACTED]	009 GROUP 09 - CONDUCT UNBECOMING VIOLATIONS (OFF DUTY)		NO AFFIDAVIT	

## Findings

Accused Name	Allegations	Category	Concur?	Findings	Comments
CRNJAK, DANIEL	The reporting party/victim alleged that the accused detective, on or about 18 July 2012, did not contact him after his vehicle was recovered, which resulted in his having to pay \$1,368.50 in storage fees to the towing company.	009 GROUP 09 - CONDUCT UNBECOMING VIOLATIONS (OFF DUTY)		NO AFFIDAVIT	

# FACE SHEET (Notification Date: 07-SEP-2012) - LOG #1056897

TYPE: INFO

## Reporting Party Information

Role	Name	Star No.	Emp No.	UOA / UOD	Position	Sex	Race	Address	Phone
NON-CPD Reporting Party Victim									

## Incident Information

Incident From Date/Time	Address of Incident	Beat	Dist. Of Occurrence	Location Code	Location Description
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CPD Employee Accused	CRNJAK, DANIEL			610 /	PO AS DETECTIVE	ON Duty	The reporting party/victim alleged that the accused detective, on or about 18 July 2012, did not contact him after his vehicle was recovered, which resulted in his having to pay \$1,368.50 in storage fees to the towing company.
CPD Employee Accused	UNKNOWN,					ON Duty	The victim [REDACTED] alleged that on 01 August 2012, the accused officer was rude and argumentative when he told her over the phone that he could not do anything about possible towing "scam" that resulted in her husband's vehicle being removed from the parking lot. Mrs. [REDACTED] also alleged that the accused officer did not provide proper service in that he told her she had to go to the 9th District because that was to where the vehicle was towed.

## Incident Details

CR Required?		Manner Incident Received?	IN PERSON/WALK-IN
Confidential?		Biased Language?	N
Extraordinary Occurrence?	N	Bias Based Profiling?	N
Police Shooting (U)?	N		
Motor Vehicle (V)?		Alcohol Related?	N
Non Disciplinary Intervention:	N	Pursuit Related?	N
Initial Assignment:	IAD	Violence in Workplace?	N
Notify IAD Immediately?	N	Domestic Violence?	N
EEO Complaint No.:			
Civil Suit No.:		Notify Chief?	
Notify Chief Administrator?	N	Notification Does Not Apply?	Y
Notify Coordinator?			
Notification Other?	N		

## Initial Incident Category List

Initial Incident Category	Primary?
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## Initial Incident Category List

Initial Incident Category	Primary?
10U - GROUP 10 - OPERATION/PERSONNEL VIOLATIONS (ON DUTY) INADEQUATE / FAILURE TO PROVIDE SERVICE	
10U - GROUP 10 - OPERATION/PERSONNEL VIOLATIONS (ON DUTY) INADEQUATE / FAILURE TO PROVIDE SERVICE	Y

## Assignment History

Assigned To	Assigned Team	Investigator	Assignment Date/Time	Assigned By	Reason
IAD	GENERAL INVESTIGATION SECTION	HARRIS, GWENDOLYN (PRIMARY INV)	19-SEP-2012 06:46	PIONKE, JOSEPH	
IAD	GENERAL INVESTIGATION SECTION	CANNIZZO, STEVEN (SUPERVISOR)	19-SEP-2012 06:46	PIONKE, JOSEPH	
IAD	GENERAL INVESTIGATION SECTION	-	09-SEP-2012 09:48	WATSON, JOHN	
IAD	INTERNAL AFFAIRS DIVISION	-	07-SEP-2012 16:57	LUKAS, JAMES	

## Status History

Resulting Status	Status Date/Time	Created By	Position	UOA / UOD	Comments
CLOSED/NO CONVERSION	18-OCT-2012 09:05	CANNIZZO, STEVEN	SERGEANT OF POLICE	121 /	
PENDING LIEUTENANT REVIEW	18-OCT-2012 09:05	CANNIZZO, STEVEN	SERGEANT OF POLICE	121 /	
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PENDING APPROVE TEAM	09-SEP-2012 09:48	WATSON, JOHN	POLICE OFFICER	121 /	
PENDING ASSIGN TEAM	09-SEP-2012 08:07	DAVIS, LORENZO	SUPERVISING INV COPA	113 /	
PENDING SUPERVISOR REVIEW	07-SEP-2012 10:55	LUKAS, JAMES	INVESTIGATOR 3 COPA	113 /	
PRELIMINARY	07-SEP-2012 04:57	LUKAS, JAMES	INVESTIGATOR 3 COPA	113 /	

## CHICAGO POLICE DEPARTMENT

COUNTY OF COOK

CC

Summary of Statement(s):

1. I have read the above summary and/or attached statement(s) in its entirety, reviewed it for accuracy and been given an opportunity to make corrections and additions to the statement(s).
2. Under penalties as provided by law pursuant to 735 ILCS 5/1-109, I certify that the information set forth in the statement(s) above and/or attached summary are true and correct, except as to any matters therein stated to be on information and belief as to such matters, I certify as aforesaid that I verily believe the same to be true.

Print Witness' Name

Witness' Signature

Date \_\_\_\_\_



Investigations Division  
General Investigations Section

05 Oct 2012  
CL#1056897

TO: Commanding Officer  
Investigations Division  
General Investigations Section

FROM: Police Agent Gwendolyn HARRIS, #7938  
Investigations Division  
General Investigations Section

SUBJECT: Attempts to Obtain Sworn Affidavit

ALLEGATION: Complainant [REDACTED] alleges that on 23 Jun 12 at approximately 0015 hours, at [REDACTED] Police Officer Lucia DEL RASO, #6201, failed to accurately report where the reporting party's car was parked before it was removed without permission. [REDACTED] further alleges that on 01 Aug 12, an unknown male "acting commander" at the 012<sup>th</sup> District, was rude and argumentative when he told [REDACTED] that he could not do anything about a possible towing "scam" that resulted in her husband's vehicle being removed from the parking lot. It is further alleged that on 18 Jul 12, Detective Daniel CRNJAK, #20691, Unit 610, did not contact him after his vehicle was recovered which resulted in complainant having to pay \$1,368.50 in storage fees to the towing company. Ref., [REDACTED]

On 21 Sep 12 at approximately 1030 hours, the undersigned telephoned complainant [REDACTED] as his provided number, [REDACTED] and received a voice mail greeting. The undersigned left her contact information and at approximately 1045 hours received a call from a male stating he was [REDACTED]. The complainant stated he still wished to pursue his complaint and the undersigned explained the sworn affidavit. [REDACTED] responded, stating he was a former states attorney, and began citing law and the costs he incurred for his vehicle. The undersigned explained that she was not an attorney and that subject investigation would only look into misconduct of the accused as alleged by him. [REDACTED] stated that he was not necessarily looking to make trouble for any of the police involved, but for reimbursement of the fees for the police not telling him his vehicle had been towed and stored at a facility for nearly month. The undersigned informed [REDACTED] that this office was not the venue for compensations and suggested that he contact the appropriate office for claims against the city.

The undersigned asked [REDACTED] when he would be available for interview and signing of an affidavit and [REDACTED] asked if the undersigned would be calling again



to schedule that. The undersigned responded negatively, adding that it could be scheduled that moment. [REDACTED] rambled that he would investigate a small claims suit. The undersigned again asked for a date and time he was available and [REDACTED] stated he had to look at his schedule and would re-contact this office on Monday, 24 Sep 12. However, as of today's date, [REDACTED] has failed to do.

*Agent G. Harris #7938*

Agent Gwendolyn HARRIS, #7938

# ORIGINAL CASE INCIDENT REPORT

3510 S. Michigan Avenue, Chicago, Illinois 60653  
(For use by Chicago Police Department Personnel Only)  
CPD-11.388(6/03)-C)

RD #

EVENT #

Case ID:

RE-OPENED

IUCR: 0910 - Motor Vehicle Theft - Automobile

Occurrence Location:

277 - Parking Lot/Garage(Non.Resid.)

Beat: 1333

Unit Assigned: 1202

RO Arrival Date: 23 June 2012 00:15

Occurrence Date: 22 June 2012 19:00 - 22 June 2012 23:30

# Offenders: 1

VICTIM: Individual

Name:

Res:

Beat: 3100

Beat: 5100

Sobriety: Sober

Demographics:

Male

White

Age:

51 Years

LAST PERSON DRIVING VEHICLE

Name:

Res:

Beat: 3100

Beat: 5100

Suspect #1

Name: UNK

Demographics

(Victim)

RELATIONSHIP

is a No Relationship of

( Offender )

UNK

DOMESTIC INFO

Miscellaneous

Victim Information Provided

Flash Message Sent ? No

Print Generated By: INGERSOL, CHARL  
OTTE

Page 1 of 2

03-AUG-2012 15:17

ILLINOIS

CPD 0088824

VEHICLE

Vehicle #1

Vehicle: 2003 Jaguar - X-Type - Automobile

Damaged?

No

Owner:

Possessor/User

Color-Top/Bottom: Gray/Gray

Theft From?

No

Towed?

No

VIN#:

Burned?

No

License Plate #:

Illinois -  
Passenger Car

Destroyed?

No

Expires:

01-October-2012

Recovered?

No

Stolen?

Yes

VEHICLE THEFT

City License Verified? No

VIN Verified? Yes

Doors Locked?

Yes

Ignition Locked?

Yes

Keys in Vehicle?

No

Victim Whereabouts:

Insurance Company: Allstate Ins

OTHER PROPERTIES

Property #1

Possessor/User

Type: Other

Description: Work Files

Owner:

Used as Weapon? No

Taken/Stolen? Yes

Recovered? No

Damaged? No

Property #2

Possessor/User

Type: Other

Description: I-Pass &amp; Parking Pass

Owner:

Used as Weapon? No

Taken/Stolen? Yes

Recovered? No

Damaged? No

NARRATIVE

EV [REDACTED] IN SUMMARY: VICTIM RELATED TO R/O THAT ABOVE VEHICLE WAS PARKED IN A PARKING LOT NEAR THE [REDACTED] FOR A CONCERT. VICTIM RETURNED TO THE LOCATION WHERE HE PARKED HIS VEHICLE AND AT THIS TIME HE FOUND THAT VEHICLE WAS TAKEN BY UNK OFFENDER(S). ABOVE VEHICLE HAS A GOLD COLOR "M" ON REAR LOWER RIGHT WINDOW AND NEXT TO THE "M" IS ANOTHER COLLEGE EMBLEM STICKER [REDACTED] COLLEGE. AND ON SIDE OF LICNSE PLATE IS A BLACK & WHITE SHIELD. NFI NOTIFICATION: AD DESK WASHINGTON Beat#: Star#: Emp#: 7 Date: 23-JUN-2012 Time: 0100 NOT

PERSONNEL

	Star No	Emp No	Name	User	Date	Unit	Beat
Approving Supervisor	1849	[REDACTED]	NALLEN, Michael, K	[REDACTED]	23 Jun 2012 01:43	606	
Reporting Officer	6201	[REDACTED]	DEL RASO, Lucia, E	[REDACTED]	23 Jun 2012 01:09	012	1202

CHICAGO POLICE DEPARTMENT  
**ORIGINAL CASE INCIDENT REPORT**

3510 S. Michigan Avenue, Chicago, Illinois 60653  
(For use by Chicago Police Department Personnel Only)  
CPD-11.388(6/03)-C)

RD #  
EVENT #  
Case ID:

IUCR: 0910 - Motor Vehicle Theft - Automobile

Occurrence  
Location:

Beat: 1333

Unit Assigned: 1202

RO Arrival Date: 23 June 2012 00:16

277 - Parking Lot/Garage(Non.Resid.)

Occurrence Date: 22 June 2012 19:00 - 22 June 2012 23:30

# Offenders: 1

Name

Res:

Beat: 3100

Male  
White

Age: 51 Years

Beat: 5100

Sobriety: Sober

Name:

Res:

Beat: 3100

Beat: 5100

Name: UNK

(Victim)

(Offender)

is a No Relationship of

UNK

Victim Information Provided

Flash Message Sent ? No

Print Generated By: BROWN,PAMELA

Page 1 of 2

16-JUL-2012 13:11

PAGE 02/03

S B BAKER

13123729192

07/16/2012 13:26

CPD 0088826

Vehicle: 2003 Jaguar - X-Type - Automobile

Damaged?

No

Owner:

Possessor/User:

Color-Top/Bottom: Gray/Gray

Theft From?

No

Towed?

No

VIN#:

Burned?

No

License:

Destroyed?

No

Expires: 01-October-2012

Recovered?

No

Stolen?

Yes

Doors Locked?

Yes

Ignition Locked?

Yes

City License Verified? No

Keys In Vehicle?

No

VIN Verified? Yes

Victim Whereabouts:

Insurance Company: Allstate Ins

Type: Other

Description: Work Files

Owner:

Used as Weapon? No

Taken/Stolen? Yes

Recovered? No

Damaged? No

Type: Other

Description: I-Pass &amp; Parking Pass

Owner:

Used as Weapon? No

Taken/Stolen? Yes

Recovered? No

Damaged? No

EV IN SUMMARY: VICTIM RELATED TO R/O THAT ABOVE VEHICLE WAS PARKED IN A PARKING LOT NEAR THE  
 FOR A CONCERT. VICTIM RETURNED TO THE LOCATION WHERE HE PARKED HIS VEHICLE AND AT  
 THIS TIME HE FOUND THAT VEHICLE WAS TAKEN BY UNK OFFENDER(S). ABOVE VEHICLE HAS A GOLD COLOR "MINOR"  
 BEAR LOWER RIGHT WINDOW AND NEXT TO THE "M" IS ANOTHER COLLEGE EMBLEM STICKER  
 COLLEGE. AND ON SIDE OF LIONSE PLATE IS A BLACK & WHITE SHIELD. NFI

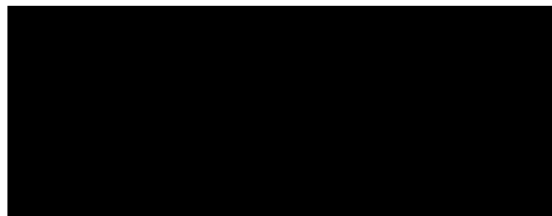
NOTIFICATION: AD DESK WASHINGTON Beat#: Star#: Emp#: 7 Date: 23-JUN-2012 Time: 0100 NOT

	Star No	Emp No	Name	User	Date	Unit	Beat
Approving Supervisor	1849		NALLEN, Michael, K		23 Jun 2012 01:43	806	
Reporting Officer	6201		DEL RASO, Lucia, E		23 Jun 2012 01:09	012	1202

METHOD/CAU CODE		DETECTIVE SUP. APPROVAL COMPLETE									
Last Offense Classification/Re-Classification		IUCR Code		Original Offense Classification		IUCR Code					
MOTOR VEHICLE THEFT / Automobile		0910		MOTOR VEHICLE THEFT / Automobile		0910					
Address of Occurrence		Beat of Occur		No of Victims		No of Offenders		No of Arrested		SCR No	
		1333		1		1		0			
Location Type		Location Code		Secondary Location				Hate Crime			
Parking Lot/Garage(Non.Resid.)		277						No			
Date of Occurrence		Unit Assigned		Date RO Arrived		Fire Related?		Gang Related?		Domestic Related?	
22-JUN-2012 19:00 - 22-JUN-2012 23:30		1202		23-JUN-2012 00:15		NO		NO		NO	
Reporting Officer		Star No		Approving Supervisor		Star No		Primary Detective Assigned		Star No	
CRNJAK, Daniel		20691		CRNJAK, Daniel		20691					
Date Submitted		Date Approved		Assignment Type							
24-JUN-2012 08:27		24-JUN-2012 08:28		ADMIN							

THIS IS A ADMIN INVESTIGATION METHOD/CAU CODE REPORT

VICTIM(S):



TYPE: Individual

SOBRIETY: Sober

SUSPECT(S)

UNK

RELATIONSHIP OF VICTIM TO OFFENDER:

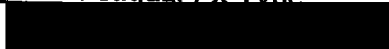


- No Relationship

VEHICLE INFO:

Automobile, 2003 / Jaguar / X-Type

VIN:



YEAR (RANGE):

- 2003

COLOR(TOP/BOTTOM): Gray / Gray

OWNER:

POSSESS:



LICENSE:

Passenger Car, IL

EXPIRES: Oct-2012

LOCATION OF INCIDENT:



277 - Parking Lot/Garage(Non.Resid.)

22-JUN-2012 19:00 - 22-JUN-2012 23:30

DATE & TIME OF INCIDENT:

METHOD CODE(S):

Dna

CAU CODE(S):

Jaguar

## VEHICLES TAKEN:

Automobile, 2003 / Jaguar / X-Type

VIN: [REDACTED]

YEAR - YEAR RANGE END: 2003

COLOR (TOP/BOTTOM): Gray / Gray

OWNER: [REDACTED]

POSSESSOR: [REDACTED]

LICENSE: [REDACTED] Passenger Car, IL

EXPIRES: Oct-2012

OTHER PROPERTY  
TAKEN:

PROPERTY TYPE: OTHER

Work Files

OWNER: [REDACTED]

POSSESSOR: [REDACTED]

PROPERTY TYPE: OTHER

I-Pass &amp; Parking Pass

OWNER: [REDACTED]

POSSESSOR: [REDACTED]

VEHICLE THEFT  
INFORMATION:

Vin Verified

State Plate License No Verified

INSURANCE COMPANY: Allstate Ins

Doors Were Locked

Ignition Was Locked

PERSONNEL  
ASSIGNED:Reporting Officer

DEL RASO, Lucia E

# 6201

BEAT: 1202

OTHER INDIVIDUALS  
INVOLVED:

RES: [REDACTED]

(Last Person Driving  
Vehicle)CRIME CODE  
SUMMARY:

0910 - Motor Vehicle Theft - Automobile

## IUCR ASSOCIATIONS:

0910 - Motor Vehicle Theft - Automobile

( Victim )

( Suspect )

( Last Person Driving  
Vehicle )

( Suspect )

## REPORT DISTRIBUTIONS:

No Distribution

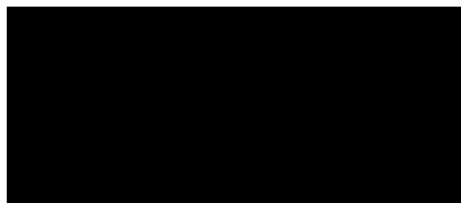
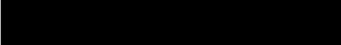


**CASE SUPPLEMENTARY REPORT**

3510 S. Michigan Avenue, Chicago, Illinois 60653

(For use by Chicago Police - Bureau of Investigative Services Personnel Only)

<b>UNFOUNDED</b>		<b>DETECTIVE SUP. APPROVAL COMPLETE</b>			
Last Offense Classification/Re-Classification		IUCR Code	Original Offense Classification		IUCR Code
MOTOR VEHICLE THEFT / Automobile		0910	MOTOR VEHICLE THEFT / Automobile		0910
Address of Occurrence		Beat of Occur	No of Victims	No of Offenders	No of Arrested
[REDACTED]		1333	1	1	0
Location Type		Location Code	Secondary Location		Hate Crime
Parking Lot/Garage(Non.Resid.)		277			NO
Date of Occurrence		Unit Assigned	Date RO Arrived	Fire Related?	Gang Related?
22-JUN-2012 19:00 - 22-JUN-2012 23:30		1202	23-JUN-2012 00:15	NO	NO
					Domestic Related?
					NO
Reporting Officer	Star No	Approving Supervisor	Star No	Primary Detective Assigned	Star No
CRNJAK, Daniel	20691	CRNJAK, Daniel	20691		
Date Submitted	Date Approved		Assignment Type		
18-JUL-2012 10:49	18-JUL-2012 10:50		ADMIN		

**THIS IS A ADMIN INVESTIGATION UNFOUNDED REPORT****VICTIM(S) :****TYPE: Individual****SOBRIETY: Sober****SUSPECT(S):****UNK****RELATIONSHIP OF VICTIM TO OFFENDER:****No Relationship****VEHICLE INFO:****Automobile , 2003 / Jaguar / X-Type /****VIN:****YEAR (RANGE): 2003****COLOR (TOP/BOTTOM): Gray / Gray****OWNER:****POSSESSOR:****LICENSE:** Passenger Car, IL**EXPIRES: OCT-2012****LOCATION OF INCIDENT:****277 - Parking Lot/Garage(Non.Resid.)****DATE & TIME OF INCIDENT:****22-JUN-2012 19:00 - 22-JUN-2012 23:30****METHOD CODE(S):****DNA****CAU CODE(S):****Jaguar**

**VEHICLE(S) TAKEN:** Automobile - 2003 / Jaguar / X-Type /  
VIN: [REDACTED]  
YEAR - YEAR RANGE END: 2003  
COLOR (TOP/BOTTOM): Gray / Gray  
OWNER: [REDACTED]  
POSSESSOR: [REDACTED]  
LICENSE: [REDACTED] Passenger Car, IL  
EXPIRES: OCT-2012

**OTHER PROPERTY  
TAKEN:**

Work Files  
PROPERTY TYPE: Other  
OWNER: [REDACTED]  
POSSESSOR: [REDACTED]  
I-Pass & Parking Pass  
PROPERTY TYPE: Other  
OWNER: [REDACTED]  
POSSESSOR: [REDACTED]

**VEHICLE THEFT  
INFORMATION:**

VIN Verified  
State Plate License No Verified  
INSURANCE COMPANY: Allstate Ins  
Doors Were Locked  
Ignition Was Locked

**PERSONNEL ASSIGNED:**

Reporting Officer

DEL RASO, Lucia E

# 6201

BEAT: 1202

**OTHER INDIVIDUALS  
INVOLVED:**

( Last Person Driven  
Vehicle )

**CRIME CODE SUMMARY:  
IUCR ASSOCIATIONS:**

0910 - Motor Vehicle Theft - Automobile

0910 - Motor Vehicle Theft - Automobile

UNK  
[REDACTED]

( Suspect )  
( Victim )  
( Suspect )  
( Last Person Driving  
Vehicle )

**INVESTIGATION:**

THIS IS THE ASSIGNED UNIT UNFOUNDED REPORT  
Per the recovery report, vehicle was towed by Rendered Services ---

1333-23 JUN 12 0749 91  
STATE MONTH EXPIR. LICENSE PL. RECOVERED  
IL 10/12

2003 JAGUAR — 4DR — TOP COLOR SILVER BOTTOM NONE  
14. EVIDENCE OF STRIPPING/DAMAGE — CHECK ONE OR MORE  
☐ 1 BURNED ☐ 2 TIRES, NO. NONE ☐ 3 IGNITION LOCK PULLED ☐ 4 NONE ☐ 5 STEERING COLUMN PEEL ☐ 6 BODY PARTS OR OTHER (DESCRIBE IN NARRATIVE) ☐ 7 15. DIRECTION VEH. FACE RECOVERED ☐ 8 UNKN ☐ 9  
☐ 4 RADIO ☐ 5 YES ☐ 6 NO ☐ 7 YES, BUT HAZARD (SPECIFY IN NARRATIVE) ☐ 8 IF YES, RESULT OF COMPUTER INQUIRY ☐ 9 TOW ☐ 10 NO RESULTS ☐ 11 NOTIFY OWNER ☐ 12 17. OWNER/COMPLAINANT NOTIFIED BY C.O.S. DATE 23 JUN 12 ☐ 13 C.O.S. UNAL CONTACT C  
18. VEHICLE LEGALLY PARKED ☐ 19 YES ☐ 20 NO ☐ 21 VEHICLE INVENTORY NO. ☐ 22 PROPERTY INVENTORY NO. ☐ 23 20. NO. FILE CLEARED ☐ 24 YES ☐ 25 NO ☐ 26 THROUGH WHOM (C.O.S.) ☐ 27 FIELD INQUIRY ☐ 28 DATE 23 JUN 12 ☐ 29 21. EVID. TECH. REQUEST ☐ 30 YES ☐ 31 NO  
22. OFFENDER/ARRESTEE — NAME ADDRESS SEX — RACE — AGE CODE HEIGHT WEIGHT EYES HAIR COMPL. 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 100  
23. NO. ARRESTED 24. ARRESTING UNIT NO. 25. DATE OF ORIGINAL OCCURRENCE 23 JUN 2012 26. BEAT OF ORIGINAL OCCURRENCE 1333

80. NARRATIVE (Do not duplicate date, branch and charge in narrative)   
LDS / [REDACTED] EVENT # [REDACTED]  
VEHICLE WAS TOWED BY RENDERED SERVICES TO THEIR YARD AT [REDACTED] BOTH PLATES RECOVERED - NO PHONE LISTING.

SIGNATURE OF PERSON RECEIVING VEHICLE FROM RECOVERING OFFICER  
OWNER NOT ON SCENE  
90. OFFICER NOTIFYING DETECTIVE DIVISION — UNIT NOTIFIED — PERSON ☐ NOTIFIED ☐ ARRIVED DATE TIME  
91. REPORTING OFFICER (PRINT NAME) STAR NO. SIGNATURE  
LM. CASASANTO #14350 [Signature]  
92. EXTRA COPIES REQUIRED (NO. & RECIPIENT) ☐ 93. REPORTING OFFICER (PRINT NAME) STAR NO. SIGNATURE  
94. DATE INVESTIG. COMPLETED — TIME  
23 JUN 12 1020  
95. SUPERVISOR APPROVING (PRINT NAME) STAR NO. SIGNATURE  
Sgt K JAMELICO 0002 [Signature]  
DATE APPROVED — TIME  
23 JUN 12 1342  
FOR DETECTIVE DIVISION USE ONLY  
OFFENSE/CLASS, THIS DATE (IF SAME ENTER DNA) REV. CODE METHOD CODE REVIEW DET. STAR NO. DATE FIELD DET. STAR NO.  
DNA 4.11 20691 18 July 12  
STATUS: ☐ 0 PROGRESS ☐ 1 SUSPENDED ☒ 2 UNFOUNDED ☐ 3 CLEARED CLOSED ☐ 4 CLEARED OPEN ☐ 5 EXC. CLEARED CLOSED ☐ 6 EXC. CLEARED OPEN ☐ 7 CLOSED NON-CRIMINAL  
IF CASE CLEARED, HOW CLEARED (USE THIS BOX FOR SINGLE CLEAR UP OR FIRST CLEAR UP OF MULTIPLE CLEAR UP LIST)  
☐ 1 ARREST PROSECUTION ☐ 2 DIRECTED TO JUV. COURT ☐ 3 COMPL. REFUSED TO PROSECUTE ☐ 4 COMMUNITY ADJUSTMENT ☐ 5 OTHER EXCEPTIONAL ☐ 6 ADULT ☐ 7 JUV.  
PREPARED BY — SIGNATURE STAR NO. DATE APPROVED BY — SIGNATURE STAR NO. DATE  
[Signature] 20691 18 July 12 [Signature]  
CPD-11.409 (REV. 4/84) RACE CODES: 1-BLACK, 2-WHITE, 3-BLACK-HISPANIC, 4-WHITE-HISPANIC, 5-AMERICAN INDIAN/ALASKAN NATIONAL, 6-ASIAN/PACIFIC ISLANDER.

(R)

### LOCATION CODES

096-- Abandoned Building	233-- Hospital Building/Grounds	314-- Public School Property	304-- Street
092-- Alley	273-- Lake/Waterway/Riverbank	317-- Railroad Property	262-- Vehicle - Commercial
095-- Airport/Aircraft	269-- Park Property	290-- Residence	126-- Vehicle - Delivery Truck
126-- Delivery Truck	277-- Parking Lot/Garage (non-resid.)	210-- Residence - Garage	259-- Vehicle - Non-Commercial
220-- Gas Station	123-- Parking Lot/Grounds CHA	313-- School Property - Private	327-- Warehouse
238-- Highway/Expressway	313-- Private School Property	314-- School Property - Public	330-- Other - Specify

CONTINUATION OF NARRATIVE

1

- - - - - IN FRONT AND BY MY

SUPERVISOR'S SIGNATURE

DATE (DAY-MO.-YR.)

CPD 0088833

## Police Report Timeline

### **June 22/23, 2012**

Police report made out by [REDACTED]

Police report includes [REDACTED]'s cell phone number

Per Original case report [REDACTED]'s phone number is listed

This report is submitted by PO Lucia Del Raso #26971 at 1:09 am on June 23 and approved by PO Michael Nallen #20029 at 1:43 am on June 23

### **June 23, 2012**

At 7:49 am Rendered tows the car per their report and it's called into CPD. The Vehicle theft report is already in the system at this point.

A recovered vehicle report is prepared by PO LM Casasanto #14250 and is completed at 10:30 am on that same date. In this report it states that no phone listing which is completely incorrect since it's included in the original case report. This report is approved at 1:42 pm on June 23, 2012.

### **June 24, 2012**

Det. Daniel Cernjak #20691 is assigned to the case and prepared a report. This report is submitted at 8:27 am on this date and it's approved at 8:28 am on the same date. Det Cernjak never contacted [REDACTED] regarding the recovery of the vehicle. [REDACTED]'s phone number is listed in the first paragraph of his supplementary report under the victim section.

### **July 18, 2012**

Det. Cernjak prepares and submits a supplementary report concluding that the case is unfounded although he never contacted the victim to discuss the circumstances of the case or that the vehicle was recovered. This report is submitted at 10:49 am and is approved at 10:50 am on this same date.

## JAGUAR INCIDENT

June 22, 2012—[REDACTED] attend Aerosmith concert and park the car in the lot on Damen between Adams and Monroe (directly across from section G in the [REDACTED] lot). Motor cycle driving lessons given in this lot. Parking attendant directs them where to park in a back corner. They pay \$20 and get ticket.

[REDACTED] leaves ticket/receipt in car and locks car.

At approx., 11:30 pm [REDACTED] go to parking lot and car is missing. [REDACTED] had no alcohol to drink the entire evening. Both of them remember exactly where they parked the car. They flag down a PO and he drives them to look in the lot on Damen between Adams and Monroe and the lot one block north on Damen and Madison. Car is not in any of these lots. [REDACTED] taken to 12<sup>th</sup> district police station and makes out a vehicle theft case report and provides name, address, phone number and we also let the police officer know that we will pick up the car if it is found rather than have it towed. [REDACTED] meets [REDACTED] at the 12<sup>th</sup> District police station and a stolen vehicle report is made out at approx. midnight/12:30 am on June 23.

Approximately July 11 [REDACTED] should have this date in his calendar) [REDACTED] meets with Insurance adjustor to go over the incident. [REDACTED] shows the adjustor the exact location where he parked the car and the adjustor tells [REDACTED] that this is not the lot that is described in the police report. The police report has the Damen and Madison lot listed as where the car was parked. Car was actually parked in the lot on Damen and Adams/Monroe

July 18 or 19—Insurance adjustor tells us that the car is located in a tow lot and gives [REDACTED] the contact info to get the car.

July 18 or 19—[REDACTED] goes to Rendered Towing and they refuse to let him look in the car to see if there is damage to show that the car was hotwired, etc. If so, the insurance company would pay the storage fees. [REDACTED] asked the attendant about the parking receipt and the attendant said that the parking receipt was in the car and he was looking at it. [REDACTED] asked to look at the ticket/receipt and the guy at Rendered refused to let him look at the ticket. The guy from Rendered did tell [REDACTED] the name of the company for the lot where he parked and he said that they don't tow for that company but the lot could have been leased out to someone else.

[REDACTED] asked to negotiate on the amount owed since we would have picked it up on the first day had we been notified that the car had been towed. The person refused to negotiate and insisted that we had to pay for the tow plus 26 days storage.

July 20—[REDACTED] go to Rendered Towing to get the car at noon. We paid \$1368.50 in cash for the release of the car. They make [REDACTED] sign a release solely for the purpose that we had agreed to pay for only 26 days of storage rather than 27 days of storage. When [REDACTED] gets into the car, no parking receipt is in the car.

The towing report indicates that the car was towed from [REDACTED] (which is Damen and Madison), that the car was towed at 7:49 am and that CPD was notified at 7:49 am on June 23. The tow report also said that the tow was made pursuant to call and patrol. (Was car towed from the street? What call was made for the tow?)

July 20 in the evening, [REDACTED] calls Det Sal Esparza wondering why we were never notified by CPD if car was towed within 8 hours of us reporting it stolen. He believed that the car cannot be towed if it's been reported stolen.

July 21—Det Joritz from auto theft unit calls [REDACTED]. He tells me that he checked to see if the tow company called CPD and he found no record of it. He was also supposed to make sure that the case got assigned to another detective for follow-up because he was going to be in Michigan for a month. He told me to call Det Blackburn on Monday. He states that he believes that we are the victims of a tow scam and that he was a victim of a towing scam a few years ago by this same towing company.

Received certified mail from Rendered towing that they have our car and it will be forfeited if we don't pick it up, etc. Letter is dated July 20, 2012.

July 23-- [REDACTED] called Det Blackburn and he said that he was not assigned to the case but he pulled our report and it was classified as unfounded and that the tow company did call it in to CPD on June 23 at approx 8:00 am. He said that we were probably not notified because it said on the report that no contact information was provided by us. When [REDACTED] told him that we did provide contact information he said that our initial report might not have been approved when the tow company called so our information was might not have come up. He then tells [REDACTED] to call Det Cernjak around 7:30 am on Tuesday (July 24) [REDACTED] called around 8:20 am and Det Cernjak was already gone for court.

In the afternoon, [REDACTED] called and spoke to Sgt. Winstrom who indicated that he would need to see the vehicle recovery report to see what is in that report to find out why we weren't notified. Also, [REDACTED] requested to preserve the tape from when the tow company called it in. Sgt. Winstrom said that they are usually preserved for 90 days but he would put in the request to be sure. Sgt. Winstrom also stated that we were probably the victims of a towing scam. Also, [REDACTED] notified the detective that the address of tow is incorrect and that we were never notified by CPD or the tow company that our car was located. It was our insurance adjustor who located the car. [REDACTED] left a message for Det. Cernjak to call her in the morning with her phone number.

July 26—Det. Cernjak does not call. [REDACTED] tries to get a hold of Det. Cernjak on July 26 and July 27 but he was not in.

Approximately July 30— [REDACTED] spoke with Det Cernjak who stated that the original theft report was put into the system at approximately 1:50 am on June 23 so it would have popped up as a



stolen vehicle if Rendered called it in at 7:49 am as indicated on their report. In addition, he states that the officer who took the call from Rendered should have seen that it was reported stolen and we should have been notified. In addition, when [REDACTED] questioned him about not calling [REDACTED] once he was assigned to the case he admitted to failing to do this. Det. Cernjak also stated that we were probably the victim of a towing scam but it would be difficult to prove. When [REDACTED] told Det. Cernjak about the wrong address on the police reports for where the car was parked he did not offer to change the report to the correct address and did not state that he would prepare a supplementary report to correct this information. In addition, he made it clear that no further reports were going to be prepared because he already declared it as unfounded. When questioned about how he could declare it as unfounded without ever talking to the victim and trying to find out what actually happened he had no response.

Approximately August 1—[REDACTED] called the Acting Commander of the 12<sup>th</sup> District to let him know what was going on with Rendered and how we were never notified about our vehicle being recovered. [REDACTED] also told him about the fact that [REDACTED] was the victim of a towing scam and that we would like to have this looked into. He said that it might be the case but there isn't anything he can do. In addition, he told [REDACTED] that this has nothing to do with his district since the car got towed to an address in the 9<sup>th</sup> District. He told [REDACTED] that she needed to go through the 9<sup>th</sup> District. He got argumentative/rude and told [REDACTED] to contact the 9<sup>th</sup> district. (Even though the car was towed from the 12<sup>th</sup> District and was parked in the 12<sup>th</sup> District)

Approximately August 2 or 3—[REDACTED] spoke with Det Cernjak who told her that he prepared an unfounded report and that there was also a recovery report prepared and that she could get a copy of both at 35<sup>th</sup> and Michigan. Det Cernjak gave [REDACTED] the name of Kathy Wozniak at the ICC along with her phone number to make a complaint about Rendered Towing. He also stated that he recently spoke to someone from the lot where the car was parked and that this individual said he remembered calling for the tow because the car was parked in the middle of the lot and was blocking his ability to conduct motorcycle classes. When [REDACTED] told Det Cernjak that the car was not parked in the middle of the lot but rather it was parked back in the corner where [REDACTED] was directed to park it and questioned this person's ability to remember something from over a month ago Det Cernjak started to back track about what was said.

[REDACTED] spoke with Ms. Wozniak who stated that Rendered is not allowed to charge for more than the towing and 8 days of storage and that we never should have paid for the 26 days. When [REDACTED] told her that we didn't know this Ms. Wozniak stated that we should have called the ICC and that the info is on the back of the tow receipt. [REDACTED] explained that we were not given the receipt until after we paid and Rendered refused to let us take the car without payment in full. As such, we had no idea who to call or that a complaint could even be made before we paid. In addition, Rendered told [REDACTED] that we would be charged \$45 per day for every day that we did not pick up the car. Ms. Wozniak further stated that they have signs for the ICC posted at Rendered. [REDACTED] told her that she did not recall seeing any such signs posted. In addition, Ms. Wozniak told [REDACTED] that she agreed that we were probably the victims of a towing scam by this

company and that they have received over 100 complaints against this same company but it would be difficult to prove. Finally, Ms. Wozniak told [REDACTED] how to file the complaint and stated to file it when we had all of the paper work.

August 3—[REDACTED] took a half day off of work and went to 35<sup>th</sup> and Michigan to get a copy of the Det Supps and the recovery report. The woman behind the counter told her that these reports do not exist and that they are not made out in cases like this. Although [REDACTED] told her several times that she spoke to the detective assigned to this case and he stated that these reports were prepared and submitted over 2 weeks ago plus these types of reports are prepared in these types of cases the woman behind the counter insisted that they do not have these reports and refused to look further for these reports. [REDACTED] left the station and called back and spoke to a supervisor named Charlotte. Charlotte stated that she would look into it and would call back no later than 10:00 am on Monday (August 6). Charlotte did not call on August 6.

August 7—[REDACTED] calls Charlotte regarding the reports. Charlotte indicates that she has the reports and that she would mail them to and that we should have them by Friday (August 10)

August 10—[REDACTED] receives the Det Supps from Det Cernjak and the Recovery Report.

\*\*\*\*Please note that every in speaking with every one of the above individuals [REDACTED] told them that we wanted our money refunded and an investigation into the tow company.



# LISA MADIGAN

Illinois Attorney General  
Consumer Fraud Bureau  
500 South Second Street  
Springfield, IL 62706  
217-782-1090

1-800-243-0618 (Toll free in IL)

TTY: 1-877-844-5461

www.IllinoisAttorneyGeneral.gov

Office Use Only

CLMS: \_\_\_\_\_

AG: \_\_\_\_\_

Fill out the form online, then print and mail to the address above. Include copies (no originals please) of any supporting documents.

## OUR INFORMATION NAME OF SELLER OR PROVIDER OF SERVICE

<b>Name: Mr., Mrs., Ms. (circle one)</b> <div style="background-color: black; width: 300px; height: 150px; margin-top: 10px;"></div>	<b>Name:</b> <u>Rendered Services Inc.</u> <b>Address:</b> <u>3611 S. Iron Street</u> <b>City:</b> <u>Chicago</u> <b>State:</b> <u>IL</u> <b>Zip code:</b> <u>60609</u> <b>Telephone:</b> <u>(773) 927-8888</u> <b>Website:</b> _____
<b>Your e-mail address (optional):</b> _____ <b>Are you a senior citizen?</b> Yes <input type="checkbox"/> No <input type="checkbox"/> <b>Who referred you to this office?</b> _____	<b>Additional seller or provider of service involved in transaction:</b> <b>Name:</b> _____ <b>Address:</b> _____ <b>City:</b> _____ <b>State:</b> _____ <b>Zip code:</b> _____ <b>Telephone:</b> ( ) _____ <b>Website:</b> _____

Has this matter been submitted to another government agency, an arbitration service, or to an attorney? Yes ☒ No ☐  
If yes, please give name, address, telephone number #: Kathy Wornick 847-294-4326  
Is court action pending? Yes ☐ No ☒

## INFORMATION ABOUT THE TRANSACTION

<b>Date of Transaction:</b> <u>6-23-12 to 7-20-12</u>	<b>Did you sign a contract?</b> (If yes, please attach a copy) Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	<b>Date contract was signed:</b> _____
<b>Was the product or service advertised?</b> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> When? _____ (Please attach a copy of the advertisement, if available)		

<b>How was the service advertised?</b> <ul style="list-style-type: none"><li>• Newspaper/magazine</li><li>• Radio advertisement</li><li>• Television advertisement</li><li>• Internet advertisement</li><li>• E-mail solicitation</li><li>• Direct mail solicitation</li><li>• Telephone solicitation</li><li>• Yellow pages of the telephone book</li><li>• Facsimile solicitation</li><li>• Door-to-door solicitation</li><li>• Display at merchant's place of business</li><li>• Display at a trade show/convention, etc.</li><li>• Other _____</li></ul> <div style="text-align: right; font-size: 2em; margin-top: 20px;">N/A</div>	<b>Total Cost of product/service:</b> \$ <u>1368.50</u> <b>Amount paid to date/down payment:</b> \$ <u>1368.50</u> <b>Method of payment (check one) (Please attach a copy)</b> Cash <input checked="" type="checkbox"/> Check <input type="checkbox"/> Money Order <input type="checkbox"/> Credit Card <input type="checkbox"/> Debit Card <input type="checkbox"/> Bank Draft <input type="checkbox"/> Wire Transfer <input type="checkbox"/> Automatic Debit <input type="checkbox"/> Other _____ <b>If you paid with a credit card, have you contacted your credit card company to register a dispute?</b> Yes <input type="checkbox"/> No <input type="checkbox"/> <b>(Under the Federal Fair Credit Billing Act, you have 60 days from the time that you receive your statement to dispute the charge.)</b>
--	---



# LISA MADIGAN

Illinois Attorney General  
Consumer Fraud Bureau  
500 South Second Street  
Springfield, IL 62706  
217-782-1090

1-800-243-0618 (Toll free in IL)

TTY: 1-877-844-5461

www.IllinoisAttorneyGeneral.gov

Office Use Only

CLMS: \_\_\_\_\_

AG: \_\_\_\_\_

Fill out the form online, then print and mail to the address above. Include copies (no originals please) of any supporting documents.

## YOUR INFORMATION

Name: Mr., Mrs., Ms. (circle one)



Your Telephone Number:

Daytime ( ) \_\_\_\_\_  
Evening ( ) \_\_\_\_\_

Your e-mail address (optional): \_\_\_\_\_

Are you a senior citizen?

Yes ☐ No ☐

Who referred you to this office? \_\_\_\_\_

Name:

Rendered Services, Inc.

Address:

3611 S. Iron Street

City:

State:

Zip code:

Chicago IL 60609

Telephone

Website:

773 927-8888

Additional seller or provider of service involved in transaction:

Name:

Address:

City:

State:

Zip code:

Telephone ( ) \_\_\_\_\_

Website: \_\_\_\_\_

Has this matter been submitted to another government agency, an arbitration service, or to an attorney? Yes ☐ No ☒

If yes, please give name, address, telephone number #. \_\_\_\_\_

Is court action pending? Yes ☐ No ☒

## INFORMATION ABOUT THE TRANSACTION

Date of Transaction:

6-23-12 to 7-20-12

Did you sign a contract? Yes ☐ No ☒

(If yes, please attach a copy)

Date contract was signed:

Was the product or service advertised? Yes ☐ No ☒ When? \_\_\_\_\_

(Please attach a copy of the advertisement, if available)

How was the service advertised?

- Newspaper/magazine
- Radio advertisement
- Television advertisement
- Internet advertisement
- E-mail solicitation
- Direct mail solicitation
- Telephone solicitation
- Yellow pages of the telephone book
- Facsimile solicitation
- Door-to-door solicitation
- Display at merchant's place of business
- Display at a trade show/convention, etc.
- Other NA

Total Cost of product/service: \$ 1368.50

Amount paid to date/down payment: \$ 1368.50

Method of payment (check one) (Please attach a copy)

Cash ☒ Check ☐ Money Order ☐ Credit Card ☐ Debit Card ☐ Bank Draft ☐  
Wire Transfer ☐ Automatic Debit ☐ Other \_\_\_\_\_

If you paid with a credit card, have you contacted your credit card company to register a dispute? Yes ☐ No ☐

(Under the Federal Fair Credit Billing Act, you have 60 days from the time that you receive your statement to dispute the charge.)

**Where did the transaction take place?**

- At my home
- Over the telephone
- By mail
- Over the Internet
- Trade show/convention/home show
- At the firm's place of business
- By facsimile
- Other (please specify) \_\_\_\_\_
- There was no transaction

Have you complained to the company or individual?

Yes ☒ No ☐

If yes, provide name and phone number of the individual(s):

Agent for Reviewed Services**FOR COMPLAINTS REGARDING MOTOR VEHICLES, PLEASE COMPLETE THIS BOX:**Make: JaguarModel: X TypeYear: 2003New: Yes ☐ No ☒As-Is: Yes ☒ No ☐Warranty: Yes ☐ No ☐

Name of Extended Warranty:

Purchase Date:

Current Mileage:

Mileage at Purchase:

Expiration Date:

Briefly describe the transaction and your complaint. You may use additional sheets if necessary. **Please attach copies of all contracts, letters, receipts, cancelled checks (front and back), advertisements, or any other documents that relate to your complaint. PLEASE DO NOT SEND ORIGINALS.**

Please see attached

What form of relief are you seeking? (E.g. exchange, repair, money back, product delivery, etc.)

**READ THE FOLLOWING BEFORE SIGNING BELOW:**

In the event I am not satisfied with the results of the mediation process, I understand that I have the right to hire a private attorney, but rather enforces laws designed to protect consumers. I also understand that if I have any questions or concerns, I should contact the attorney. I have no objection to the contents of this complaint being directed against, unless box checked below. The

Sig

Date: 8/17/12

..

I do not want a mediation process initiated.

Please print and send the completed form to the address at the top of this complaint form.  
Incomplete forms may be returned.

## RELOCATOR'S IDENTIFICATION

Name RENDERED SERVICES INC.

Address 3611 S. IRON STREET  
CHICAGO, IL 60609-1322Phone 773/927-8888  
773/254-9351 (FAX)

RTV-R 4

ILLINOIS COMMERCE COMMISSION  
PRIVATE PROPERTY RELOCATION TOW RECORD / INVOICE

JUN 23 7:

VEHICLE DESCRIPTION				
YEAR C3	MAKE JAGUAR	MODEL 4dr	COLOR Silver	LI [REDACTED]
[REDACTED]			STATE IL	10/12
[REDACTED]			Date and Time 003-12 745	

Tow Made Pursuant To: Contractual Reason for Tow

☒ Call ☒ Patrol

Tow Truck License Plate Number

Operator

Assistant's ID No.

Drive Away

Yes ☐No ☒

If this is a Drive Away relocation a written detailed summary of the reason for the Drive Away must be attached to this invoice.

Vehicle Weight

LIGHT DUTY ☒  
(8,000 lbs. or less)MEDIUM DUTY ☐  
(8,001 lbs. THROUGH 26,000 lbs.)HEAVY DUTY ☐  
(26,001 lbs. and over)

## NOTIFICATION TO POLICE

Date and Time

6-23-12 745

Reported by (Name and RTV O/D N)

Police Relocate No.

Name of Police Department

Police Personnel Contacted (Name / ID No.)

## VEHICLE RELEASE INFORMATION

Claimant's Name

Claimant's Address

City, State

Date Released

7/20/12

Time Released

JUL 20 12:11

Released by (Name / ID No.)

## TERMS OF PAYMENT

## COMMENTS

Towing Cost

\$ 196.00

Storage Cost

Days Stored 26

\$ 45.00

\$2.50 Invoice Fee

(Applies to Light Duty Tows Only)

\$ 250

Total Cost

\$ 1300.50

Credit Card No. - LAST FOUR DIGITS ONLY -

## WARNING / IMPORTANT NOTICE

\*Complaints concerning unreasonable practices by a relocation company may be registered with the Transportation Division, Illinois Commerce Commission, 9511 W. Harrison St., Des Plaines, IL 60016-1563 by filling out the Complaint Report on the reverse side of this invoice.

00000000

**COMPLAINT REPORT**  
Concerning Relocator Practices

TO: Illinois Commerce Commission Police  
9511 W. Harrison St.  
Des Plaines, Illinois 60016-1563  
(847) 294-4326

File No. 1561 416 8

For office use only

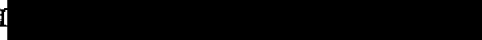
**YOU MUST SUBMIT THIS ORIGINAL RECEIPT TO FILE A COMPLAINT  
PLEASE RETAIN A COPY FOR YOUR RECORDS**

Name of Complainant: 

Address of Complainant: 

City, State, Zip Code: 

Name of Relocation Towing Company: RELOCATOR SERVICES, INC.

I, , the undersigned complainant, do hereby report and complain of illegal practices against the above Relocator on the basis of the following facts:

1. Date of Tow 6-23-12 Address of alleged violation 897 S. 1st St. [Redacted]  
CHICAGO, ILL. 60605
2. Provide a brief summary of the alleged illegal practices: PLEASE SEE ATTACHED

Sig



# RELOCATOR IDENTIFICATION

Name

Address

Phone

RTV #

## ILLINOIS COMMERCE COMMISSION PRIVATE PROPERTY RELOCATION TOW RECORD INVOICE

### VEHICLE DESCRIPTION

YEAR	MAKE	MODEL	COLOR
03	JACOB	DA	

VEHICLE WEIGHT	VEHICLE TYPE

VEHICLE WEIGHT	VEHICLE TYPE

VEHICLE WEIGHT	VEHICLE TYPE

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VEHICLE WEIGHT	VEHICLE TYPE

Lienholder (s)  
**Jaguar Credit**  
**PO Box 105614**  
**Atlanta, GA 30348**

Date of Notice: **07/20/12**  
Certified Number: **04227328**

VEHICLE IDENTIFICATION	
Year	<b>2003</b>
Make	<b>Jaguar</b>
Model	<b>x-type</b>
Color	<b>Silver</b>
License	[REDACTED]
VIN	[REDACTED]

## DRIVERS LICENSE / COLLECTION ALERT

### NOTICE OF REDEMPTION

This vehicle is presently stored at Rendered Services, Inc. 3611 S. Iron St., Chicago, IL 60609, as unclaimed.

The State of Illinois registration records indicates you are the last registered owner or lienholder of this vehicle. Your continued failure to take possession of this vehicle will be considered a forfeiture of your interests therein, requiring the vehicle to be sold at public sale or disposal of pursuant to 625 ILCS 5/4-200 et seq.

Pursuant to the Illinois Motor Vehicle Code Section 4-201, specifically Section 4-412.1 it is illegal to abandon or leave unclaimed any motor vehicle, and/or fail to pay any and all charges associated with the towing and storage of said vehicle,

If you do not claim said motor vehicle or endeavor to satisfy these same charges, your driver's license will be subject to suspension, and reinstatement, renewal, or reissue will be prohibited until all charges are satisfied. Additionally, a Credit Reporting Agency will be notified in the amount owing.

For vehicles more than seven (7) years of age: Please be advised that in accordance with 625 ILCS 5/4-209 (b), you must notify us of the disposition of this vehicle within (10) days. In the event that you do not inform us of your intentions with respect to the vehicle within a ten (10) day period, under the law we are authorized to dispose of your vehicle.

If you do not wish to take possession of the vehicle and you hold a clear title to this vehicle you may sign the title over to our company and pay the original tow bills plus 10 days of storage.

If we do not hear from you by 8/19/2012, we will dispose of the vehicle and notify the Court, who will notify the Secretary of State, and also begin collection proceedings.

If you have any questions regarding this matter, you may direct your call to the following individual at the phone number listed above.

#### OTHER INFORMATION:

Date of Tow: **6/23/2012**  
Inventory Number: [REDACTED]  
Amount of Lien to Date: **\$ 1,413.50**  
Plus daily storage charge of **\$ 45.00**  
**PLEASE CALL FOR CURRENT AMOUNT OF LIEN**

*V. J.*  
For Rendered Services, Inc.

# VICTIM INFORMATION NOTICE/ CHICAGO POLICE DEPARTMENT

THIS IS NOT AN OFFICIAL POLICE REPORT - IT IS FOR INFORMATION PURPOSES ONLY. R.D. No. [REDACTED]

INCIDENT VEHICLE THEFT

IUCR CODE 0910

DATE/TIME OF OCCURRENCE 22 JUN 12 1900 - 2330 HRS

NAME OF VICTIM/COMPLAINANT [REDACTED]

CASE NAME - PEOPLE OF THE STATE OF ILLINOIS/CITY OF CHICAGO vs. [REDACTED]

BEAT/UNIT OF ASSIGN. 1202 BEAT OF OCCUR. 1333

If an arrest has taken place, the following is your court information: Date: \_\_\_\_\_ Time: \_\_\_\_\_ Court Branch: \_\_\_\_\_ Court Loc.: \_\_\_\_\_

If you need more help call the Victim/Witness Assistance Program of the Cook County State's Attorney's Office at (773) 869 - 7200.

Your case will be on file with the Chicago Police Department under the above listed R.D. Number. Refer to this number whenever you are communicating with the Chicago Police Department concerning this incident. Your case will be assigned for follow-up investigation based upon specific facts obtained during the initial investigation. The presence of these facts can predict whether a comprehensive follow-up investigation would likely result in the arrest and prosecution of the suspect(s) or the recovery of property. Your case will be reviewed and retained to determine if criminals active in the area can be identified. A detective will not routinely contact you unless additional information is required or your further assistance is needed.

## TO REPORT ADDITIONAL INFORMATION

If you have knowledge of specific facts which might assist in the investigation of your case, please contact the unit marked below:

PROPERTY CRIMES	VIOLENT CRIMES	SPECIAL VICTIMS
AREA CENTRAL <input type="checkbox"/> (312) 747-8382	<input type="checkbox"/> (312) 747-8380	<input type="checkbox"/> (312) 747-8385
AREA SOUTH <input type="checkbox"/> (312) 747-8273	<input type="checkbox"/> (312) 747-8271	<input type="checkbox"/> (312) 747-8276
AREA NORTH <input type="checkbox"/> (312) 744-8263	<input type="checkbox"/> (312) 744-8261	<input type="checkbox"/> (312) 744-8268
BOMB & ARSON (ALL AREAS) <input type="checkbox"/> (312) 746-7619		

## MISSING PERSONS LOCATED

☐ When persons reported missing are located or have returned, the MISSING PERSONS SECTION must be contacted IMMEDIATELY at (312) 745-6052.

## COPY OF THE REPORT

The above listed R.D. Number may suffice for insurance purposes. However, there may be instances when a copy of the case report is desired. A copy of the case report which verifies that an incident of injury, loss or damage has been reported to the Chicago Police Department may be obtained after 14 working days from the date the incident was reported. To obtain a copy of the report, send a check or money order payable to the "DEPARTMENT OF REVENUE-CITY OF CHICAGO" in the amount of \$.50 and a self-addressed stamped return envelope to: Chicago Police Department Headquarters, Records Inquiry Section, 1st floor, 3510 South Michigan Avenue, Chicago, Illinois 60653. Include the following information with your request: 1) Victim's name and address (or person reporting crime), 2) Type of incident, 3) Address of occurrence, and 4) R. D. Number.

## MAKE THE RIGHT CALL

To report a crime in progress or other emergency that requires immediate police response, call 911. To report non-emergency situations, call the Police Department at 311 within City limits, or if outside the City limits call (312) 746-6000.

## CHICAGO ALTERNATIVE POLICING STRATEGY (CAPS)

### SAFE NEIGHBORHOODS ARE EVERYBODY'S BUSINESS

The police alone cannot solve the problems of crime in our City. It takes an active and informed community working with the police and other City agencies to really make a difference. Join your neighbors and your neighborhood police officers as we work together to reduce crime and improve the quality of life in our City. Become part of the CAPS team in your community. To find out how, call 311 or visit online at:

<http://www.chicagopolice.org>

You live on Beat \_\_\_\_\_

Your next Beat Community Meeting will be held on (date / time)

at (location)

## TELECOMMUNICATIONS DEVICE FOR THE DEAF/TELETYPE (TDD/TTY)

Hearing-impaired persons who possess such equipment may communicate with the Chicago Police Department 24 hours a day by calling (312) 746-9715. Hearing-impaired persons in need of assistance during normal business hours may also contact their local police district or the Special Activities Section at (312) 745 - 5823.

## OBTAINING A WARRANT OR SUMMONS FOR CRIMINAL CHARGES

If an arrest is made, you will be informed of the date, time, and location of the court proceedings at which your appearance will be required. When you report a crime and an arrest is not made, you may go in person to the appropriate court listed below to request that criminal proceedings be initiated by way of a warrant or summons. Bring this Victim Information Notice and any other relevant information, such as the offender's name, physical description, and home address to the warrant officer assigned to the court between 8:30 am and 11:30 am Monday through Friday (excluding court holidays). The warrant officer will then assist you in the process of obtaining the warrant or summons.\*

### Police District of Occurrence

☐ 14,15,16,17,25  
☐ 1,18,19,20,24  
☐ 2,7,8,9  
☐ 3,4,5,6,22  
☐ 10,11,12,13

### Court Branch for Warrant or Summons

Branch 23 5555 W. Grand Ave.  
 Branch 29 2452 W. Belmont Ave.  
 Branch 34 155 W. 51st St.  
 Branch 35 727 E. 111th St.  
 Branch 43 3150 W. Flournoy St.

\* For incidents relating to domestic violence, a warrant/summons will only be issued from the Domestic Violence Court located at 555 West Harrison, on the first floor.

## AUTOMATED VICTIM NOTIFICATION (AVN)

The County of Cook has a toll free, multilingual, 24-hour Automated Victim Notification System. To obtain information about a defendant's court date or custody inside of Cook County Jail, call 1-877-846-3445. Do not depend only on the AVN for your safety. If you feel that you may be in danger, take precautions as if the defendant has already been released.

## ILLINOIS CRIME VICTIMS NOTIFICATION

Innocent victims of violent crime may be eligible to receive benefits from the Illinois Crime Victims Compensation program for such costs as medical, funeral, loss of support, and wage loss. NO RECOVERY IS PROVIDED FOR PROPERTY LOSS OR DAMAGE, NOR FOR PAIN OR SUFFERING. To apply or to determine whether one qualifies, the victim, or if deceased, a relative or dependent, must contact the Illinois Attorney General's Office. Further information and claim forms can be obtained from the Crime Victims Compensation Program, Office of the Attorney General of Illinois, 100 West Randolph Street, 13th Floor, Chicago, Illinois 60601, or by calling (312) 814-2581.

## RECOVERY OF PROPERTY - STOLEN VEHICLE RECOVERED

The Chicago Police Department must be notified IMMEDIATELY, via the "911" emergency number, when property reported lost or stolen is recovered.

## CREDIT CARDS - CHECKS, LOST OR STOLEN

Immediately notify the concerned credit card issuer or bank by telephone to reduce the possibility of being liable for the unauthorized use of your lost or stolen credit card or check. It is suggested that you also inform the credit card issuer or bank in writing as a follow-up measure to ensure proper notification.

# AVISO INFORMATIVO PARA LA VÍCTIMA/DEPARTAMENTO DE POLICIA DE CHICAGO

Este no es un informe policiaco oficial - Es solamente a propósito de información. R.D. No.

INCIDENTE: \_\_\_\_\_ IUCR CÓDIGO \_\_\_\_\_ FECHA/HORA DE LA OCURRENCIA \_\_\_\_\_  
 NOMBRE DE LA VÍCTIMA/DEMANDANTE \_\_\_\_\_ GOLPE/UNIDAD DE LA ASIGNACIÓN: \_\_\_\_\_ GOLPE DE LA OCURRENCIA \_\_\_\_\_  
 NOMBRE DEL CASO - LA GENTE DEL ESTADO DE ILLINOIS/LA CIUDAD DE CHICAGO vs. \_\_\_\_\_

Si un arresto ha sucedido, lo siguiente es su información para corte: Fecha: \_\_\_\_\_ Hora: \_\_\_\_\_ Sucursal de corte: \_\_\_\_\_ Localidad de corte: \_\_\_\_\_  
 Si necesita mas ayuda llame al Programa de Asistencia de Víctima / Testigo de Cook County Oficina del Procurador del Estado (773) 869 - 7200.

Su caso estará en archivo con el Departamento de Policía de Chicago bajo el número R.D. escrito arriba. Refiérase a este número cada vez que se comunique con el Departamento de Policía de Chicago con referencia a este incidente. Su caso será asignado para una continuada investigación basado en los datos específicos obtenidos durante la investigación inicial. La presencia de estos datos puede indicar si la continuación de la investigación resultará en la probabilidad del arresto y la prosecución del(os) sospechoso(s) o el recobro de los bienes. Su caso será revisado y conservado para determinar si criminales activos en el área pueden ser identificados. Por lo rutinario, un detective no lo contactará a menos que se requiera información adicional o su asistencia ulterior es necesaria.

## PARA NOTIFICAR INFORMACIÓN ADICIONAL

Si usted tiene conocimiento de datos específicos que puedan ayudar en la investigación de su caso, por favor póngase en contacto con la unidad indicada abajo:

### CRIMEN DE PROPIEDAD LOS CRÍMENOS VIOLENTOS

ZONA CENTRAL ☐ (312) 747-8382 ☐ (312) 747-8380  
 ZONA SUR ☐ (312) 747-8273 ☐ (312) 747-8271  
 ZONA NORTE ☐ (312) 744-8263 ☐ (312) 744-8261  
 BOMBAS Y CRÍMENES DE INCENDIO ☐ (312) 748-7619

### ESPECIAL DE LAS VÍCTIMAS

☐ (312) 747-8385  
☐ (312) 747-8276  
☐ (312) 744-8266

## PERSONAS DESAPARECIDAS LOCALIZADAS

☐ Cuando las personas dadas por desaparecidas se encuentran o que han regresado, los Desaparecidos sección debe ser contactado de inmediato al (312) 745 - 6052.

## COPIA DEL REPORTE (INFORME)

Tal vez el Número R.D. escrito arriba sea suficiente a propósito del seguro; sin embargo, podrán haber instancias en las que una copia del reporte (Informe) del caso sea deseado. Una copia del reporte del caso que verifica que un incidente de lesión o avería pérdida o daño ha sido notificado al Departamento de Policía de Chicago puede obtenerse después de 14 días de trabajo desde la fecha en que el incidente fue reportado. Para obtener una copia del Informe, mande un cheque o giro pagadero al "DEPARTMENT OF REVENUE - CITY OF CHICAGO" por el importe de \$.50 y un sobre con un sello, y con su nombre y dirección escrito al: Chicago Police Department Headquarters, Records Inquiry Section, 1st Floor, 3510 South Michigan Avenue, Chicago, Illinois 60653. Incluya la siguiente información con su pedido: 1) Nombre y dirección de la víctima (o persona que reportó el crimen), 2) Tipo de incidente, 3) Dirección del incidente, 4) Número del R.D.

## HAGA LA LLAMADA CORRECTA

Para reportar un crimen en progreso y otras emergencias que requiere respuesta de la policía inmediata, llame 911. Para reportar llamadas de no emergencia, llame al departamento de policía a-311 (dentro de la ciudad) o (312) 746-6000 (fuera de la ciudad).

## LA ESTRATEGIA ALTERNATIVA PAR LA VIGILANCIA DE CHICAGO LA SEGURIDAD DEL BARRIO ES RESPONSABILIDAD DE CADA UNO

Solo, la policía no puede solucionar todos los problemas del crimen en nuestra ciudad. Es necesario que una comunidad activa e informada colabore con la policía y otros departamentos de la Ciudad para ser eficaces. Únase a sus vecinos y a los oficiales de la policía de su barrio y trabje junto con ellos para reducir el crimen y mejorar la calidad de la vida de nuestra ciudad. Llégase parte del equipo de CAPS en su comunidad. Para más información, llame al 311o visite el sitio Web en:

Usted vive en la Ronda \_\_\_\_\_ <http://www.chicagopolice.org>

La próxima reunión de su Ronda será el (fecha y hora) \_\_\_\_\_

en el (lugar) \_\_\_\_\_

## APARATO DE TELECOMUNICACION PARA SORDOMUDOS/TELETIPO (TDD/TTY)

Personas menoscabo de oír que posean tal aparato pueden comunicarse con el Departamento de Policía de Chicago las 24 horas del día por llamar al (312) 746-9715. Personas menoscabo de oír que necesiten ayuda durante las horas de trabajo pueden comunicarse con su distrito de policía o Actividades Especiales Sección a (312) 745 - 5823.

## OBTENCIÓN DE UNA AUTORIZACIÓN O DE UN EMPLAZAMIENTO PARA LAS CARGAS CRIMINALES

Si se hace una detención, usted será informado de la fecha, de la época, y de la localización de los procedimientos de la corte en los cuales su aspecto será requerido. Cuando usted divulga un crimen y una detención no se ha usted puede entrar en persona a la corte apropiada enumerada abajo para solicitar que los procedimientos criminales estén iniciados por una autorización o un emplazamiento. Traiga este aviso de la información de víctima y cualquier otra información relevante, tal como el nombre del delincuente, descripción física, y la dirección casera al oficial de la autorización asignado a la corte entre 8:30 y 11:30 lunes a viernes (excepto días de fiesta de la corte). El oficial de la autorización entonces le asistirá en el proceso de obtener la autorización o el emplazamiento.

### Distrito del policía de la ocurrencia

- ☐ 14,15,16,17,25
- ☐ 1,18,19,20,24
- ☐ 2,7,8,9
- ☐ 3,4,5,6,22
- ☐ 10,11,12,13

### Rama de la corte para la autorización o el emplazamiento

Rama 23 5555 W. Grand Ave.  
 Rama 29 2452 W. Belmont Ave.  
 Rama 34 155 W. 51st St.  
 Rama 35 727 E. 111th St.  
 Rama 43 3150 W. Flournoy St.

\* Para los incidentes referentes a violencia doméstica, un warrant/summons será publicado solamente de la corte doméstica de la violencia situada en 555 West Harrison, en la primera planta.

## SISTEMA AUTOMATIZADO DE NOTIFICACION PARA VÍCTIMAS

El Condado de Cook tiene un Sistema de Notificación Automática a Víctimas a través de una llamada gratis 24 horas al día en varios idiomas. Para obtener información acerca de el día de corte para los demandados o para custodia dentro de la Cárcel del Condado de Cook, llame al 1-877-846-3445. No dependa solamente en "AVN" para su seguridad. Si usted cree que puede estar en peligro, tome precauciones con si el demandado ya hubiera sido puesto en libertad.

## NOTIFICACION DE VÍCTIMAS DEL CRIMEN DE ILLINOIS

Las víctimas inocentes de crímenes violentos pueden ser elegibles para recibir beneficios del Programa de Compensación para Víctimas de Crimen de Illinois por tales gastos como de médico funerario, pérdida de manutención y pérdida del salario. NO SE PROVEE RECUPERACION POR PÉRDIDA O DAÑO DE LA PROPIEDAD, COMO TAMPOCO POR DOLOR O SUFIMIENTO. Para aplicar o para determinar si uno califica, la víctima o, si fallecida, un pariente o dependiente debe contactar a la Oficina del Fiscal del Estado de Illinois. Más información y formularios de reclamo se pueden obtener del Crime Victims Compensation Program, Office of the Attorney General of Illinois 100 West Randolph Street, 13th Floor, Chicago, Illinois 60601, llame: (312) 814-2581.

## RECUPERACION DE PROPIEDAD

El Departamento de la Policía de Chicago debe ser notificado INMEDIATAMENTE, llamando al número 911, cuando propiedad reportada como pérdida o robada es recuperada.

## TARJETAS DE CREDITO - CHEQUES, PÉRDIDOS O ROBADOS

Notifique inmediatamente por teléfono a la compañía que le expidió la tarjeta para reducir las posibilidades de ser responsable por el uso desautorizado de su tarjeta de crédito o cheque perdido o robado. Se sugiere que usted también informe por escrito a la compañía que le expidió la tarjeta de crédito o banco como medida de precaución para asegurar la notificación adecuada.

Bureau of Internal Affairs  
Investigations Division  
General Investigations Section

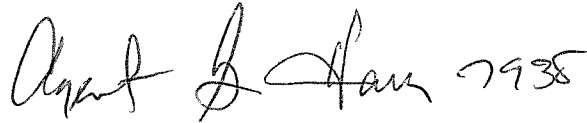
09 Oct 2012  
CL# 1056897

TO: Commanding Officer  
Investigations Division  
General Investigations Section

FROM: Police Agent Gwendolyn HARRIS, #7938  
Investigations Division  
General Investigations Section

SUBJECT: Approval of Complaint Log Investigation  
Complaint Log Number 1056897 Confidential # None

The attached Complaint Log investigation has been completed and is  
being submitted for approval.

A handwritten signature in black ink, appearing to read "Agent G Harris 7938".

Agent Gwendolyn HARRIS, #7938

Approved:

A handwritten signature in black ink, appearing to read "SC-Steven Cannizzo 2493".

Case Management Sergeant  
Investigations Division  
General Investigations Section

# SUMMARY REPORT DIGEST

## CHICAGO POLICE DEPARTMENT

LOG NO  
1056897TYPE  
INFODATE OF REPORT  
09-OCT-2012

INSTRUCTIONS: To be used in all cases that are to be classified as either EXONERATED, UNFOUNDED, NOT SUSTAINED, NO AFFIDAVIT, or in SUSTAINED cases where the Disciplinary Recommendation does not exceed Five (5) DAYS SUSPENSION.

**TO:** DEPUTY SUPERINTENDENT, BUREAU OF PROFESSIONAL STANDARDS  
**ATTENTION:** CHIEF, INTERNAL AFFAIRS DIVISION

FROM - INVESTIGATOR'S NAME	RANK	STAR NO	EMPLOYEE NO	UNIT ASSIGNED	UNIT DETAILED
HARRIS, GWENDOLYN	9174	7938		121	

REFERENCE NOS (LIST ALL RELATED C L., C B , I.R., INVENTORY NOS , ETC , PERTINENT OF THIS INVESTIGATION)

INCIDENT ADDRESS: 5101 S. WENTWORTH AVE, CHICAGO, IL 60609	DATE / TIME: 18-JUL-2012 10:07	BEAT: 225
INCIDENT ADDRESS: [REDACTED]	DATE / TIME: 23-JUN-2012 00:06	BEAT: 1211
INCIDENT ADDRESS: 100 S. RACINE AVE, CHICAGO, IL 60607	DATE / TIME: 01-AUG-2012 00:08	BEAT: 1213

### ACCUSED

NAME	RANK	STAR NO	EMP NO	UNIT ASSIGNED	UNIT DETAILED	SEX/RACE	DOB	APPOINTED DATE	ON DUTY ?	SWORN ?
DEL RASO, LUCIA E	9161	17831	[REDACTED]	012		F / S	[REDACTED]	05-DEC-1988	YES	YES
CRNJAK, DANIEL T	9165	20691	[REDACTED]	610		M / WHI	[REDACTED]	13-APR-1987	YES	YES
UNKNOWN						/			YES	UNK

### REPORTING PARTY

NAME	ADDRESS*	CITY STATE	TELEPHONE	SEX / RACE	DOB / AGE
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED] / 51

### VICTIMS

NAME	ADDRESS*	CITY STATE	TELEPHONE	SEX / RACE	DOB / AGE
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

### WITNESSES

NAME	ADDRESS*	CITY STATE	TELEPHONE	SEX / RACE	DOB / AGE
------	----------	------------	-----------	------------	-----------

\* IF CPD MEMBER, LIST RANK, STAR, EMPLOYEE NOS. IN ADDRESS, PAX/BELL IN TELEPHONE BOX

### ALLEGATIONS

Complaint Type remains classified as "INFO" Sworn affidavit NOT on file.

Accused 1. Police Officer Lucia DEL RASO, #6201.

The reporting party/victim alleged that on 23 June 2012, the accused officer failed to accurately report where the reporting party/victim's car was parked before it was removed without permission. [REDACTED]

Accused 2. Detective Daniel CRNJAK, #20691

The reporting party/victim alleged that the accused detective, on or about 18 July 2012, did not contact him after his vehicle was recovered, which resulted in his having to pay \$1,368.50 in storage fees to the towing company.

Accused 3. UNKNOWN

The victim, [REDACTED] alleged that on 01 August 2012, the accused officer was rude and argumentative when he told her over the phone that he could not do anything about possible towing "scam" that resulted in her husband's vehicle being removed from the parking lot. [REDACTED] also alleged that the accused officer did not provide proper service in that he told her she had to go to the 9th District because that was to where the vehicle was towed.

## SUMMARY

On 21 Sep 12 at approximately 1030 hours, the undersigned telephoned complainant [REDACTED] at his provided number, [REDACTED] stated he wished to pursue his complaint and the undersigned explained the sworn affidavit. [REDACTED] stated that he was not necessarily looking to make trouble for any of the police involved, but was seeking reimbursement for fees paid to retrieve his vehicle from a towing facility. The undersigned informed [REDACTED] that neither this investigation nor office were venues for which compensations were made and suggested that he contact the appropriate office for claims against the city.

The undersigned asked [REDACTED] when he would be available for interview and signing of an affidavit [REDACTED] indicated he had to look at his schedule and would re-contact this office on Monday, 24 Sep 12. However, as of today's date, [REDACTED] has failed to do. As such, a sworn affidavit has not been obtained and it is recommended that this complaint be CLOSED-NO CONVERSION.

## ATTACHMENTS

INVESTIGATIVE REPORTS - SUPPORTING ALLEGATIONS LIST ATTACHMENTS NUMBER	INVESTIGATIVE REPORTS - SUPPORTING ACCUSED MEMBERS(S) LIST ATTACHMENTS NUMBER:	PHYSICAL EVIDENCE LIST ATTACHMENTS NUMBERS	TOTAL NUMBER OF ATTACHMENTS SUBMITTED WITH THIS FILE.
None	None	None	5

## FINDINGS - RECOMMENDATIONS

Accused 1. Police Officer Lucia DEL RASO, #6201, Unit 012  
Allegation. NO AFFIDAVIT

Accused 2. Detective Daniel CRNJAK, #20691, Unit 610  
Allegation. NO AFFIDAVIT

Accused 3. UNKNOWN, Unit 012  
Allegation. NO AFFIDAVIT

No disciplinary action warranted. Case to be filed.

DATE INITIATED  
(Date incident was received for investigation)

19-SEP-2012

DATE COMPLETED (Date of this report)

09-OCT-2012

ELAPSED TIME  
(Total time expressed in days)

20

Investigator will initiate the Command Channel Review form by  
completing the Investigator's Section.

INVESTIGATOR'S SIGNATURE

*Christ L. Han* #7938

IF NECESSARY, USE AN 8 1/2 x 11" SHEET OF WHITE PAPER TO CONTINUE ANY ITEM

CPD 0088850



## Attachments

No.	Type	Related Person	No. of Pages	Narrative
1	FACE SHEET	N/A		
2	CONFLICT CERTIFICATION	N/A		
3	SWORN AFFIDAVIT FROM COMPLAINANT	N/A	1	Non-cooperation
4	REPORT (OTHER)	N/A	2	Report of Agent HARRIS, "Attempts to Obtain Sworn Affidavit," dated 05 Oct 12
5	REPORT (OTHER)	N/A	24	Various CPD reports (case and supps); other reports; timeline and typewritten description of incidents prepared by reporting party/victim and victim.